



Trismart Group Service Catalogue

TRISMART GROUP

INTRODUCTION AND OVERVIEW

TRISMART is a privately owned company which was established in Amman, Jordan in 2005. It is a technology system integrator firm whose sole purpose is to serve the MENA markets with the state-of-the-art system integration technology. TRISMART was rebranded in 2018 to offer enhanced security solutions in to a full-fledged technology system integrator firm providing solutions in the field of IT, infrastructure, data center and security.

At TRISMART, we believe that new and up to date products and services are easy to come-by but custom tailored services need a lot of work, therefore, we aim to bridge the gap between individual customer needs and available technology while also staying updated with the latest digital transformations and technical revelations. Today, we continue to work with the market as well as fulfill our clients' needs. We strive to keep our customers satisfied by providing high quality services.

Trismart Services

➤ Professional Services

We provide our customers with professional Services in **planning, designing and implementing** of an IT infrastructure and security projects.

Our team has extensive experience in designing and implementing the latest technologies. We develop professional services that seamlessly integrate with your existing IT environment

Also, we provide basic trainings and technical tips during implementation to ensure that the system will continue to operate successfully.

➤ Managed Services

We deliver a Managed IT Infrastructure and Security Systems as a third-party service provider that proactively monitors & manages a customer's server /network infrastructure, Physical security System and end-user systems against a clearly defined Service Level Agreement (SLA)

➤ Video Surveillance as a Service (VSaaS)

A new service that was initiated by TRISMART, as we provide a completed CCTV system, that enable organization to record, store and access surveillance video information on servers by deploying the latest technology for surveillance hardware, software and connection.

➤ Consulting Services

We offer technology consultation services to assist the organizations with the most balanced technology solution in an efficient way.

As our design team works collaboratively with Client's staff and creates a practical solution and Engineering value that will be dependable, flexible and easy to manage.

This helps businesses in improving the processes that take place, reduces their costs and maximizes any tech opportunities.

➤ 24/7 Support services

We provide 24 hours a day ,7 days a week support remotely, on prim. and through hot line phone and Helpdesk System.

We serve our clients by assistance, support, to meet their inquiries, concerns, and issues to ensure the business continuity

Solutions We offer:

➤ IT Infrastructure

We are aware of the importance of quality and availability which is why we offer an extensive range of active components and Data Center Solutions coupled with our expertise, implementation and support solutions for the region's most demanding environments. A major part of our portfolio refers to servers, networking, and computing and data center and through our certified and Qualified technical engineers' team.

➤ Physical Security

We aim to protect your business from an increasing number of physical security threats.

We offer you our full array of services from security assessments to full - fledged implementations coupled with our continuous support for our suite of low current physical security solutions: CCTV & Surveillance System, Access control system Intrusion detection system and Fire Alarm Control System

➤ Command and Control Center

A command-and-control center is a secure room in a facility that provides centralized monitoring, control and command of a situation. Here, we offer the monitoring service for the cameras installed at the current premises and integrating it with the existing access control and intrusion and fire alarm systems through our fully furnished and equipped.

command center, operated through our highly talented team who are responsible for detecting, analyzing and responding to all security incidents or threats. Through outsourcing control room, we will provide 24/7 offsite smart surveillance system monitoring, full security compliance, onsite maintenance to ensure that systems always perform optimally remote monitoring of alarms and camera systems and faster response to emergency calls. We will also provide you with periodic reports where improvements can be made to avoid requiring incidents and give you a virtual guide tour of your property. Our control center can view a property CCTV in an automatic sequence or can select which CCTV to view.

Our command center can control devices such as gates, barriers, turnstiles, so command.

center can allow access or restrict entry to a person or vehicles.

TRISMART GROUP

CONTACT US

Trismart Group is a technology company that offers system integration in the field of IT Infrastructure, Security Solutions and Customer Experience.

 : +962 6 560 7175/6/7

 : info@trismartgroup.com

Trismart Group
3 Medlaj Al-Salami Street, Gardens Street Area P.O.
Box 922680, 111 92 Amman